



1. BOOKING TERMS AND CONDITIONS

All paperwork, safety briefing and gear-up must be completed. All bookings are given an 'Arrival/Check in' time only. Please note this is not a 'skydive' time. Whilst SA endeavour to complete an individual's tandem skydive within 4 hours of arrival, SA advise you to arrive with no time constraints - you should plan for this to be a whole day's activity. As safety is SA's main concern, factors such as wind, cloud, rain, thermal turbulence etc. and other factors such as air traffic can affect the time it takes to complete your skydive activity. Weather can change for better or worse in minutes, and you will be unable to skydive unless you are at SA's Drop Zone. Weather conditions and other unforeseen circumstances can also require SA to alter the altitude of the skydive. As aircraft are mechanical and periodically become unavailable, SA reserve the right to change aircraft type without notice. On occasion, these aircraft changes and Air Traffic Control (ATC) may require SA to change the required altitude and number of participants in a plane. Further, SA reserves the right to reschedule your skydive. Medical conditions which could affect your safety should be discussed with your doctor prior to your booking. No alcohol or "recreational" drugs are to be taken for at least 8 hours prior to arrival. Please advise SA if you are taking prescription medication. Minimum age is 12 years old and all minors must have a legal guardian present on the day of the tandem skydive. All persons are subject to Tandem Master assessment. Weight over 110kg is subject to DZSO/Tandem Master assessment and different weight cut-off limits may apply at each location. All persons 95kg and over will incur a surcharge of \$50.00 AUD (inclusive of GST). Those 105kg and over, a surcharge of \$75.00 AUD (inclusive of GST) applies. Those 115kg and over, a surcharge of \$100.00AUD (inclusive of GST) applies. All bookings are final, no refunds are given.

Register: Participants pay \$110 non-refundable deposit upon registration.

Fundraising - Participants are required to fundraise an additional minimum amount of \$500 (this is on top of your deposit). This amount includes your jump. Participants who raise \$1,000 or more will receive a complimentary Photo/Video package plus your jump.

2. BOOKING CHANCES/CANCELLATIONS POLICY

Booking payments are per person (individual). Booking payments are non-refundable but are transferrable. To change your booking to a different date and time, SA requires 48 hours' notice or your booking payment(s) will be void. Rebooking your skydive without 48 hours' notice will incur a \$110 rebooking fee. Failure to turn up at the 'check-in' time will result in a 100% cancellation fee. Failure to go through with your skydive will forfeit your jump, no refunds will be given. All bookings are final; no refunds are given for change of mind or change of experience to a lesser value. If your skydive is cancelled due to weather or other unforeseen circumstances, you will be required to book for another day, for the same experience.

If a participant decides to cancel their jump and chooses not to reschedule, all monies fundraised will be a donation to the work of Destiny Rescue. No refunds will be given to individual donors. Participants who fail to make the jump once the plane is in the air will have monies fundraised donated to the work of Destiny Rescue. No refunds will be given to individual donors.

3. VIDEO & PHOTO TERMS & CONDITIONS

Videos and photographs purchased through SA remain the copyright of the videographer who took the footage and they own and retain the right to the footage and photographs. A licence agreement exists between SA and the respective videographer who took the respective footage. Such footage may be used by SA for company marketing purposes and reproduction of videos sold, and may only be used or reproduced by the purchaser or recipient for private or domestic purposes and must not be used for any commercial purpose, including promotion of any supplier or any supplier's products or services without the videographer's and SA's prior permission. Should you not want any of your footage or photographs uploaded to SA social media platforms, or used in company marketing, it is your responsibility to advise manifest prior to your jump.

Please be advised that should there be any technical issues relating to camera/dubbing equipment, no refunds can be made for the individual skydive as the filming and skydive are two separate products. If we are unable to provide you with the skydive video or photo product due to technical issues a refund for the video or photo product purchased will be issued. If only a portion of your video or photo product fails you will be issued with a refund for the balance of the amount paid less the value of the product actually received. Videos purchased through SA will be tested on the day of your tandem skydive. Videos are available to all purchasers for viewing on that same day, should you wish to view it. Your acceptance of it on the day will be deemed as your approval of the video being in full working order. No refunds will be made available after your departure from our offices for those videos that are considered not to be in full working order. While it is not mandatory to book a video or photographs, it is advisable, as on some occasions a late change of mind may result in disappointment.