

# Open Information Policy

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| <b>Effective Date:</b>        | 19/12/18                    |
| <b>Date of Last Revision:</b> | 08/2025                     |
| <b>Version No.:</b>           | 4.0                         |
| <b>Policy Contact:</b>        | policies@destinyrescue.org  |
| <b>Next Review Date:</b>      | 08/2030                     |
| <b>Applies To:</b>            | DRA Stakeholders & Partners |

## 1. Preamble

- 1.1. Destiny Rescue Australia's (DRA) Open Information policy is designed to hold complete transparency with all stakeholders, donors and partners included.

## 2. Purpose and Principles

- 2.1. DRA believes in operating transparently and openly with its stakeholders, whether they be donors or our partners and its primary stakeholders.
- 2.2. We understand the weight of stakeholder trust and are committed to building that trust. We make as much information available to the public regarding our programs, operations, and activities as we deem, is safe and advisable.
- 2.3. DRA values stakeholders, and as such welcomes feedback and input from them, not limited to but including suggestions, complaints, and compliments. We will endeavour to reply to such submissions in a timely manner.

## 3. Scope

- 3.1. This policy applies to DRA stakeholders, including partners.

## 4. Definitions

- 4.1. **Stakeholders:** Donors, staff, beneficiaries, and volunteers. Anyone with whom DRA makes contact.

## 5. Policy Statement

- 5.1. DRA will make available at all times the following information on its website:
  - 5.1.1. Information regarding our responsible persons, structure and organisational contact details, when it is safe to do so.
  - 5.1.2. Our ABN or Identification details.
  - 5.1.3. Information relating to our programs and activities, when it is safe to do so.
  - 5.1.4. Information on our complaints handling process.
  - 5.1.5. Our policies on privacy, complaints, transparency, development activities, child protection and conflicts of interest.
- 5.2. To protect its stakeholders and our operations, DRA does not make the following information available to the public:
  - 5.2.1. Information that would lead to a negative impact on its relationship with its partners.
  - 5.2.2. Information that has the potential to put its staff, donors, partners, and beneficiaries at risk.
  - 5.2.3. Any personal information, unless prior informed consent has been given.
  - 5.2.4. Commercially sensitive information such as salaries and consultancy fees.
  - 5.2.5. Any information that might breach current legislation, policy (ours or other government policies) or other regulations.
  - 5.2.6. Any information that breaches our [Privacy Policy](#)
- 5.3. DRA may also choose not to release information if:
  - 5.3.1. The requested information is considered to be of little or no public benefit.
  - 5.3.2. The request is made in an unreasonable manner.
  - 5.3.3. The time, energy and financial burden required to produce the information would be disproportionate to the perceived request or benefit.
  - 5.3.4. The information requested is expected to change significantly in the near future.
  - 5.3.5. The requested information has the potential to endanger an objective that is currently being worked towards.

- 5.4. Stakeholders are encouraged to reach out to us for information regarding our operations, goals, vision, and policies. Where this policy permits we are obliged to provide the information requested.
- 5.5. We will publish an annual report, which gives information on our work, and the work of our partners over the last year. We include our audited financials for the year, as well as how we achieved our goals.
- 5.6. DRA releases the above information in the spirit of transparency with the public, but also welcomes feedback and input from its stakeholders, and sees this information as a valuable resource and tool to achieving excellence in its work. DRA will:
  - 5.6.1. Respond to feedback and input in a timely manner.
  - 5.6.2. Ensure there is a channel for stakeholders to submit their feedback and input on the website.

## 6. Related Policies

- 6.1. [Privacy Policy](#)
- 6.2. [Complaints Policy](#)
- 6.3. [Vulnerable Persons Policy](#)
- 6.4. [Conflict of Interest Policy](#)

## 7. Policy Review

- 7.1. This document may be changed from time to time in line with current best practice and other requirements, and to ensure that business needs are met.
- 7.2. At a minimum, this policy will be reviewed every five years.

## 8. Further Assistance

- 8.1. For further assistance or clarification on this policy, please contact HR at [policies@destinyrescue.org](mailto:policies@destinyrescue.org).

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| Version: | Author:            | Revision Date: | Description of Change: | Approved by:    |
|----------|--------------------|----------------|------------------------|-----------------|
| 1.0      | Brent Kirwan       | 19/12/18       | Approval               | Michelle Winsor |
| 2.0      | Brent Dykes-Kirwan | 23/06/22       | Policy Update          | Tony Kirwan     |

|     |                   |            |          |           |
|-----|-------------------|------------|----------|-----------|
| 3.0 | Deborah Stevenson | 30/01/2025 | Format   |           |
| 4.0 |                   | 08/2025    | Approved | DRA Board |